

# WHAT IF YOUR CREDIT REPORT CONTAINS INCORRECT INFORMATION?

1 Information in your Credit Report is provided by the Data Providers and data correction requests should be raised directly with them. For Data Providers contact details, please send the following information to [corrections@aecb.gov.ae](mailto:corrections@aecb.gov.ae)

1. Data Provider Name
2. Credit Bureau (CB) Contract ID
3. Emirates ID Number
4. A Brief Summary



2 We are confident that the Data Providers will be able to assist you in correcting your records. If you are unable to reach a resolution you can email us the following required documents to [disputes@aecb.gov.ae](mailto:disputes@aecb.gov.ae) and register your dispute:

1. Supporting Documents (e.g. Bank Statements, Payment Receipts, Contract Repayment Schedule, or any relevant document).
2. Credit Report Data Dispute Form.



3 AECB will notify you of action taken by the Data Provider in response to your request.

4 You can then visit our Customer Happiness Centre to get your updated **Credit Report**.



For more information visit [AECB.GOV.AE](http://AECB.GOV.AE)